

Queensland Police Service

2018–2019  
ANNUAL  
REPORT

This annual report provides information about the Queensland Police Service's financial and non-financial performance for 2018-19. It has been prepared in accordance with the *Financial Accountability Act 2009*, the *Financial and Performance Management Standard 2009* and the *Annual report requirements for Queensland Government agencies*.

### Enquiries and further information

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This annual report can be obtained in paper form by calling 13 QGOV (13 7468) or online at

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### Feedback

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### Queensland Police Service



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## Letter of compliance



### QUEENSLAND POLICE SERVICE

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Email: commissioner@police.qld.gov.au



Our Ref: *DAC 19/1509204*

Your Ref:

12 September 2019

The Honourable Mark Ryan MP  
Minister for Police and  
Minister for Corrective Services  
PO Box 15195  
CITY EAST QLD 4002

Dear Minister Ryan

I am pleased to submit for presentation to the Parliament the Annual Report 2018-2019 and financial statements for Queensland Police Service.

I certify that this Annual Report complies with:

- the prescribed requirements of the *Financial Accountability Act 2009* and the *Financial and Performance Management Standard 2009*, and
- the detailed requirements set out in the *Annual report requirements for Queensland Government agencies*.

A checklist outlining the annual reporting requirements can be found at page 134 of this annual report.

Yours sincerely

KATARINA CARROLL APM  
COMMISSIONER

## Our objectives

The QPS contributed to the government's objectives for the community by delivering quality frontline services and supporting safe, caring and connected communities. The QPS did this through our focus on:

- stopping crime
- making the community safer
- strengthening relationships with the community
- equipping our workforce for the future so we can meet the challenges of policing as we move forward.

## Strategies

The QPS achieves its objectives through a range of strategies:

To stop crime, the QPS:

- focused resources to identify and deliver effective, innovative and efficient services to prevent, investigate and disrupt crime
- addressed the threat of serious and organised crime, terrorism and radicalisation through strong collaborative partnerships with the community and other law enforcement agencies.

To make the community safer, the QPS:

- fostered collaborative partnerships with government agencies, non-government organisations and community groups to maximise community safety
- worked to improve policing responses to people who are over-represented in the criminal justice system as either victims or offenders, including vulnerable persons and victims of domestic and family violence.

To strengthen relationships with the community, the QPS:

- worked to preserve the legitimacy of policing through fair and ethical service delivery
- provided timely and professional responses to calls for service to maintain community confidence
- strengthened positive online user and social media experiences to expand options for engagement with police.

To equip the workforce for the future, the QPS:

- pursued opportunities to optimise our workforce to meet current and future challenges through training and development
- worked to deliver world-leading equipment, technology and facilities to support our frontline staff
- supported healthy, safe and inclusive workplaces and promoted a diverse workforce that reflects the community we serve.

The QPS also contributed to a range of local, state and national strategies on matters including drugs and alcohol, domestic and family violence, mental health, child protection, counter-terrorism and road safety.

